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Securities Dealer Licence no SD008

Authorised and regulated by Financial Services Authority

Office 3 F28-F29, Eden Plaza, Eden Island, Seychelles

## Customer Complaint Form

Please fill in your details & form below

**Name of Client:** \_\_\_\_\_

**Trading Account Number:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Client Email Address:** \_\_\_\_\_

**Client telephone number:** \_\_\_\_\_

(Please include your country  
code)

## Nature of Complaint:

(Please state full details below and attach relevant documents)

**For Internal Use Only** Complaint

received by:

.....

Initial Response to client (24h):

.....

Informed Client of Initial Action Taken: YES / NO Final

Response:

.....

Final Response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

Please send the completed form to: [support@tickmill.com](mailto:support@tickmill.com)